Our Daily Digital Health: ... is everyone ready?

19-20 January 2016 in Brussels, Belgium
Stanhope Hotel, Rue du Commerce 9, 1000 Brussels

The Joint Digital Healthcare Symposium convenes the Thought Leading European eHealth community to join the colocation of the United4Health Final Conference and the 7th Annual EHTEL eHealth Symposium.

- Doers from the field will demonstrate and debate what it really means to use eHealth and mHealth at scale to transform healthcare delivery.
- Learn about the headline lessons learned and outcomes from the evaluation of the large scale European telehealth deployment project United4Health.
- As the pace of technology innovation is ever increasing, you will be invited to look forward into the future of healthcare transformation.

Event co-organised by United4Health Project (co-funded by EU) and EHTEL.

**Joint Digital Healthcare Symposium Schedule**

<table>
<thead>
<tr>
<th>Date</th>
<th>Time</th>
<th>Event Description</th>
<th>Venue</th>
</tr>
</thead>
<tbody>
<tr>
<td>19 Jan</td>
<td>09:30 - 18:00</td>
<td>Joint Digital Healthcare Symposium – Part 1</td>
<td>Stanhope Hotel, 1000 Brussels</td>
</tr>
<tr>
<td></td>
<td>20:00 - 23:00</td>
<td>Joint Symposium Networking Dinner</td>
<td></td>
</tr>
<tr>
<td>20 Jan</td>
<td>09:30 - 14:00</td>
<td>Joint Digital Healthcare Symposium – Part 2</td>
<td>Stanhope Hotel, 1000 Brussels</td>
</tr>
</tbody>
</table>

Twitter: #DigitalHealthcareSymposium  
www.united4health.eu and www.ehtel.eu/symposium
## Tuesday, 19 January 2016

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
</tr>
</thead>
<tbody>
<tr>
<td>08:15 – 09:15</td>
<td>United4Health Project Steering Committee Meeting [Stanhope]</td>
</tr>
<tr>
<td>09:00 – 09:30</td>
<td>Registration and Welcome Coffee</td>
</tr>
<tr>
<td>09:30 – 09:45</td>
<td><strong>Welcome and Opening</strong></td>
</tr>
</tbody>
</table>
|              | **Prof George Crooks OBE, United4Health Coordinator, Medical Director NHS 24 Scotland**  
|              | **Marc Lange, Secretary General, EHTEL - European Health Telematics Association**  |
| 09:45 – 11:15 | **Transforming the Patient Experience in Europe**                     |
|              | **Chair: Donna Henderson, United4Health Management Team, NHS 24 Scotland**  
|              | **United4Health Vision: Transforming the Patient Experience in Europe**  
|              | **Leo Lewis, United4Health Management Team, HIM SA, Brussels, Belgium**  
|              | **Challenges and Benefits of Evaluating Telehealth Deployment in Routine Care**  
|              | **Dr Panos Stafylas, United4Health Medical Coordinator, HIM SA, Brussels, Belgium**  
|              | **Transforming the Experience for Patients Living with ...**  
|              | **Services, Protocols and Results**  
|              | **... Congestive Heart Failure:**  
|              | **Dr Miren Nekane Murga, Cardiology Specialist, Kronikgune, Basque Country, Spain**  
|              | **... COPD:**  
|              | **Dr Hugh Brown, GP, COPD Clinical Lead for U4H, Ayrshire & Arran NHS, Scotland, UK**  
|              | **... Diabetes:**  
|              | **Dr Sandeep Thekkepat, Clinical Lead in Diabetes, NHS Lanarkshire, Scotland, UK**  |
| 11:15 – 11:45 | Coffee Break                                                          |
| 11:45 – 13:15 | **Leveraging Benefits of Telehealth in Europe**                       |
| [D1-4A] | **Parallel Insight Session 1**                                       |
| Room | **Lancaster**                                                        |
| How to Evaluate Telehealth Services in Daily Routine Care  
| Facilitator: Dr Panos Stafylas, U4H  
| **Economic Analysis**  
| Kristian Kidholm, U4H  
| Region of South Denmark  
| **Patient Perception**  
| Prof Vassilis Aletras, U4H, HIM SA  
| **Organisational Assessment**  
| Lise Kvistgaard Jensen, U4H, Region of South Denmark  
| **Round Table on Evaluation**  
| All  |
| [D1-4B] | **Parallel Insight Session 2**                                       |
| Room | **Balmoral (I+II)**                                                  |
| How Does Telehealth Enable Improved Self-Management and Care  
| Facilitator: Leo Lewis, U4H  
| **Diabetes Service in Greece**  
| Dr George Dafoulas, Trikala, Greece  
| **COPD service in Wales**  
| Claire Hurlin, Lead for Chronic Conditions Management, Wales  
| **CHF Service in Northwest Moravia**  
| Lukáš Roubík, Olomouc  
| **Round Table on Care Pathways**  
| All  |
| [D1-4C] | **Parallel Insight Session 3**                                       |
| Room | **Wellington**                                                       |
| Tackling the Technology Barriers: Interoperability and Regulation  
| Facilitator: Elinaz Mahdavy, U4H IAT  
| **Health-IT Integration with Local / Regional / National Health-IT Infrastructure Systems**  
| Dr Esteban de Manuel Keenoy, Kronikgune, Basque, Spain  
| **Interoperability is a Choice:**  
| Highlights from United4Health  
| Michael Strübin, IAT/Continua  
| **Deploying Telehealth in Routine Care: Regulatory Perspectives**  
| Nicole Denjoy, IAT/COCIR  |
| 13:15 – 14:15 | Lunch                                                                |

Twitter: #DigitalHealthcareSymposium  
www.united4health.eu and www.ehtel.eu/symposium
Joint Digital Healthcare Symposium
**Agenda (v2.21)**

14:15 – 15:40 [D1-5] **Infrastructures as an Enabler - Seamless Connected Health**

*Chair: Dr Stephan Schug MPH, Chief Medical Officer, EHTEL*

- Introduction: eHDSI - Linking National eHealth Platforms and Cross-Border Healthcare
  *Dr Tapani Piha, DG Santé, European Commission*

- epSOS, EXPAND and PHC 34 – Bridging European Interoperability
  *Andreas Grode, gematik, Berlin, Germany*

- Building a National Platform for Connecting Patients and their EHR
  *Samuel Danhardt, Agence eSanté, Luxembourg*

- Powering Seamless Care for Chronically Ill: Universal Platform for Telehealth
  *Dr Hadas Lewy, Maccabi Healthcare Services, Israel*

15:40 – 16:00 **Coffee Break**

16:00 – 17:00 [D1-6] **Scaling up Digital Health Innovations**

*Chair: John Crawford, EHTEL Vice-President, IBM*

- Operationalising a Policy Framework: Nationwide EHR and Services for Patients
  *Dr Päivi Hämäläinen, National Centre for Health and Welfare (THL), Finland*

- Lessons Learned by Healthcare Organisations when Managing Service Transformation
  *Dr Margaret Whoriskey MBE, Technology Enabled Care and Digital Innovation Division, Scottish Government, United Kingdom*

- Use Case for Managing the Transformation towards Telehealth
  *Tino Marti, TicSalut, Barcelona, Spain*

- Round Table: Empowering Healthcare Organisations for Planning Service Transformations
  *Panellists: All Speakers and Marc Lange, EHTEL*

17:00 – 18:00 [D1-7] **Upscaling Telehealth – The Need for Policy Engagement**

*Chair: Prof George Crooks OBE, U4H Coordinator, Medical Director NHS 24 Scotland*

- United4Health Recommendations as presented in the European Parliament Workshop
  *Introduction by the Session Chair, Prof George Crooks OBE*

- Stakeholders View on the U4H “Upscaling Telehealth” Recommendations

- Health Authority View (U4H UPAB): Agneta Granström, AER eHealth Network and Norrbotten County Council, Sweden

- Patient/Consumer View (U4H UPAB): Anne-Sophie Parent, AGE Platform, Brussels

- Health Professionals View (U4H UPAB): Dr Bernard Maillet, CPME, Brussels

18:15 – 19:45 **EHTEL Members*: Annual General Meeting – Part I**

20:00 – 23:00 [Din] **Joint Digital HealthCare Symposium 2015 Networking Dinner**

**Stanhope Hotel, 1000 Brussels**

**Twitter:** #DigitalHealthcareSymposium

**www.united4health.eu and www.ehtel.eu/symposium**
### Joint Digital Healthcare Symposium

**Agenda (v2.21)**

### Our Daily Digital Health … everyone ready?

#### Wednesday 20 January 2016

<table>
<thead>
<tr>
<th>Time</th>
<th>Session</th>
</tr>
</thead>
<tbody>
<tr>
<td>08:00 – 09:30</td>
<td>AGM Part II – Breakfast Meeting (Stanhope Balmoral III)</td>
</tr>
</tbody>
</table>
| 09:40 – 10:30 | **[D2-1] Lessons Learned on Accelerating Healthcare Transformation at Scale**  
**Chair**: Dr Rachelle Kaye, AIM - Association International de la Mutualité, Brussels, Belgium  
**Lessons learned on** ..  
.. Stakeholder Engagement and Patient Acceptance  
Claire Hurlin, Lead for Chronic Conditions Management, NHS Wales, UK  
.. Change Management, Organisational Transformation, and Workforce Adoption  
Wenche Tangene, Kristiansand, South Norway  
.. Health-IT Integration with Local / Regional / National Health-IT Infrastructures  
Michelle Brogan, NHS 24 Scotland, UK |
| 10:35 – 11:25 | Interactive Coffee Break on Lessons learned || Parallel Digital Poster Sessions |
| [D2-2A] Digital Poster Session 1 | Room | Balmoral (III)  
**Focus on Stakeholder Engagement and Patient Acceptance**  
Resource Person: Claire Hurlin, U4H  
Facilitator: Diane Whitehouse, EHTEL  
◆ Lessons Learned … in Scotland  
Kathleen McGuire  
◆ … in Northwest Moravia  
Michal Štybnar  
◆ … in Calabria  
Alfonso Longobucco  
◆ … in North Norway  
Undine Knarvik |
| [D2-2B] Digital Poster Session 2 | Room | Wellington  
**Focus on Organisational Transformation and Workforce Adoption**  
Resource Person: Wenche Tangene  
Facilitator: Cari Almazan, AQuAS  
◆ Lessons Learned … in Berlin  
Andrea Croci  
◆ … in Scotland  
Morag Hearty  
◆ … in Campania  
Mariangela Contenti |
| [D2-2C] Digital Poster Session 3 | Room | Lancaster  
**Focus on Health-IT Integration with Local / Regional EHR Infrastructures**  
Res. Person: Michelle Brogan, NHS 24  
Facilit.: Janne Rasmussen, RSD  
◆ Lessons Learned … in Galicia  
Javier Quiles del Rio  
◆ … in South Karelia  
Mira Pakanen |
**Chair**: Mario Romao, Intel Corporation, Brussels, Belgium  
**Riding on the Datum**  
Elijah Charles, Intel Health and Life Sciences, London, United Kingdom  
**Health 4.0 and Well-Being – Concertation of Self-Management and Care**  
Claus F. Nielsen, DELTA, Denmark  
**Rising to the Global Diabetes Challenge with the Internet of Everything**  
Dr Petra Wilson, International Diabetes Federation, Brussels, Belgium  
“Provide me with my data pill” - New Horizons for Medical Therapies  
Brendan Barnes, efpi – Director IP & Global Health, Brussels, Belgium |
| 12:55 – 13:00 | [D2-4] Closing  
**Prof George Crooks OBE, United4Health & EHTEL** |
| 13:00 – 14:00 | Closing Lunch |

Twitter: #DigitalHealthcareSymposium  
www.united4health.eu and www.ehtel.eu/symposium