

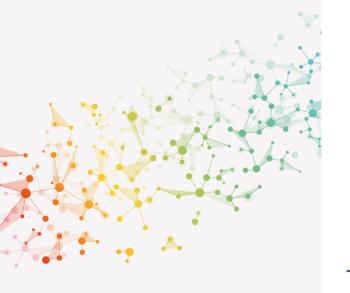
Mariana Meira

Shared Services for Ministry of Health | Portugal

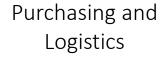
Shared Services For Ministry of Health

SPMS is a public enterprise created in 2010 (Decree-Law 19/2010 of 22 March), functioning under the guardianship of the Ministries of Health and Finance.

Its aim is to provide shared services to organisations operating specifically in the area of health, in order to "centralise, optimise and rationalise" the procurement of goods and services within the NHS.









Financial Services



Information Systems/ Techonologies

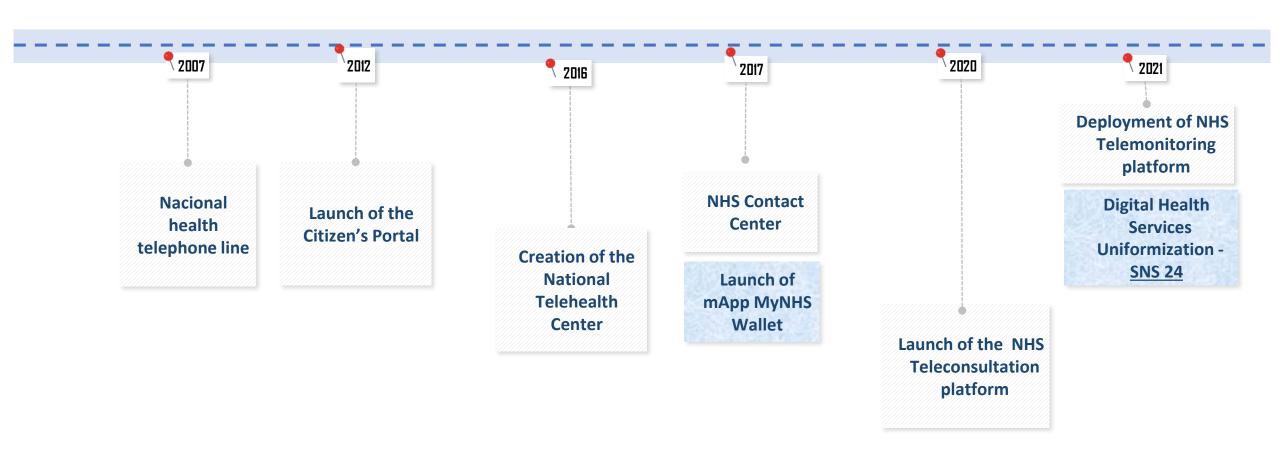


Human Resources



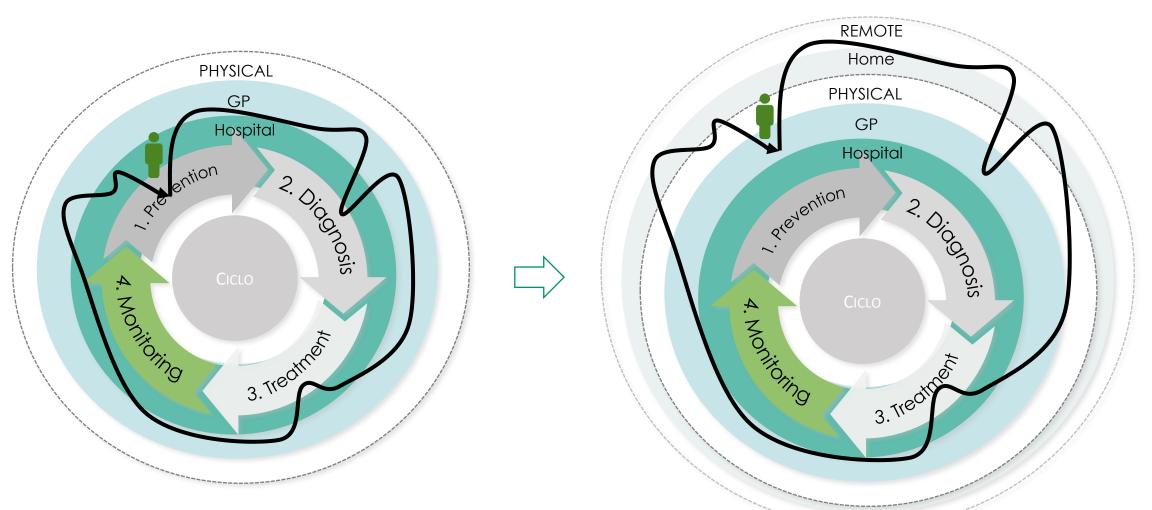


The Portuguese Path





Routes in HealthCare Delivery



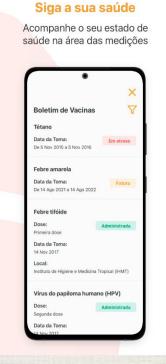
App SNS 24

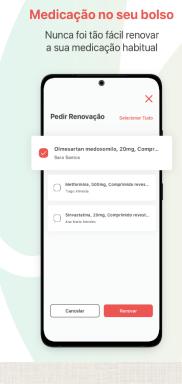
Descubra a nova app SNS 24

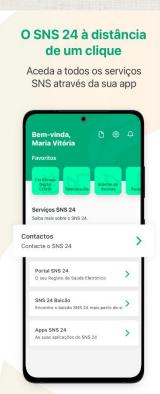
















App SNS 24





NHS 24 App
guarantees the
portability of
information and
services,
simultaneously
contributing to the
dematerialization of
health processes.



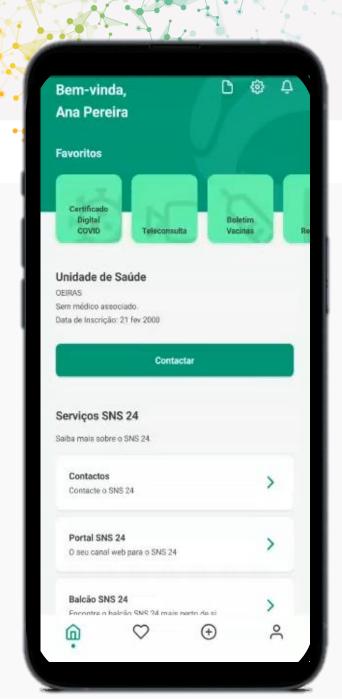


Jan 2017 Jun 2021



App SNS 24 | Main Services

- ✓ EU Digital COVID-19 Certificate
- ✓ Immunisation Records
- ✓ Prescriptions
- ✓ Allergies
- ✓ Living Will
- ✓ Rare Diseases
- ✓ NHS Identification Records
- ✓ Teleconsultation
- ✓ Chronic Medication Renewal
- ✓ Access to Multiple Users





App SNS 24 | Numbers



Digital COVID
Certificate

~ 145 k/day



~ 32 k/day

~ 800/day



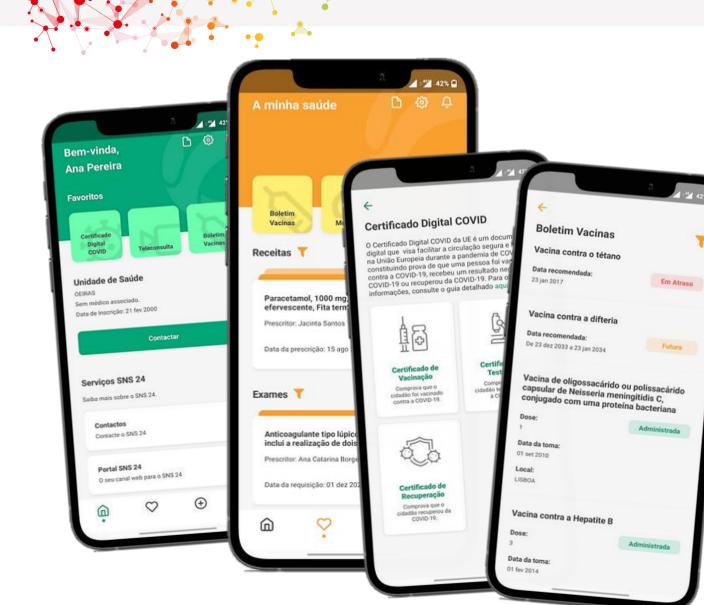
~ 17 k/day

~ 900/day



~ 3.1M

~ 1.3M





Stone

App SNS 24 | Next Steps

- Targeted Notifications
- Embebed Calendar W/ Health Events
- Health **Programs** (Smoking Control, Weight Control, etc)
- **Exams** Results
- Centralized Management of Authorizations/Consents
- Management of **Primary Care/Hospitalar Events**







