

Sundhed.dk and the app Minsundhed

- a user centered health universe

EHTEL Symposium
November 28 2023.

28 November 2023

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AGENDA

- The Danish Health Care system
- Sundhed.dk and the app MinSundhed
- Sundhed.dk's User support
- Foundation Sundhed.dk International



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Core facts and culture

Danish healthcare has:

- Universal, free and equal access
- 40 years of registration and data collection
- National health registers and databases
- Unique and reliable health data from “cradle to grave”
- Unique personal identifier, digital signature & secure login to public services

Danes:

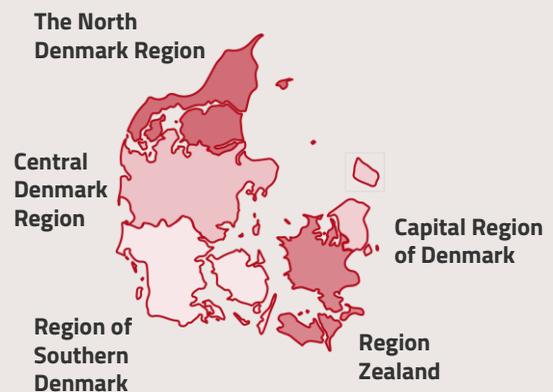
- are used to data collection and registration
- widely trust the public sector and the public sectors handling of their data
- have experienced the benefit of digitalization – empowerment and easier everyday life
- expect good, public self-service solutions - transparency and access to own data

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The Danish health care sector and core factors

- Universal, free and equal access
- 40 years of registration and data collection
- National health registers and databases
- Unique and reliable health data from “cradle to grave”
- Unique personal identifier, digital signature & secure login to public services



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Strategic ambitions for the portal and the app

Vision

Sundhed.dk is a user centered health universe creating value and coherence for both health professionals and citizens and support the empowerment of the citizens.

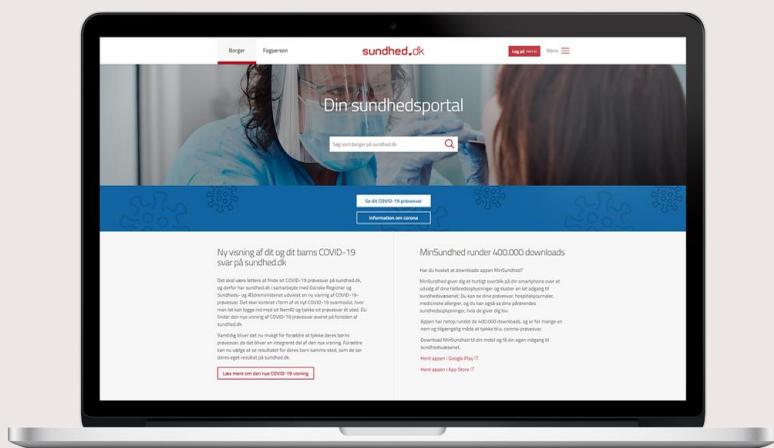


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Sundhed.dk in brief

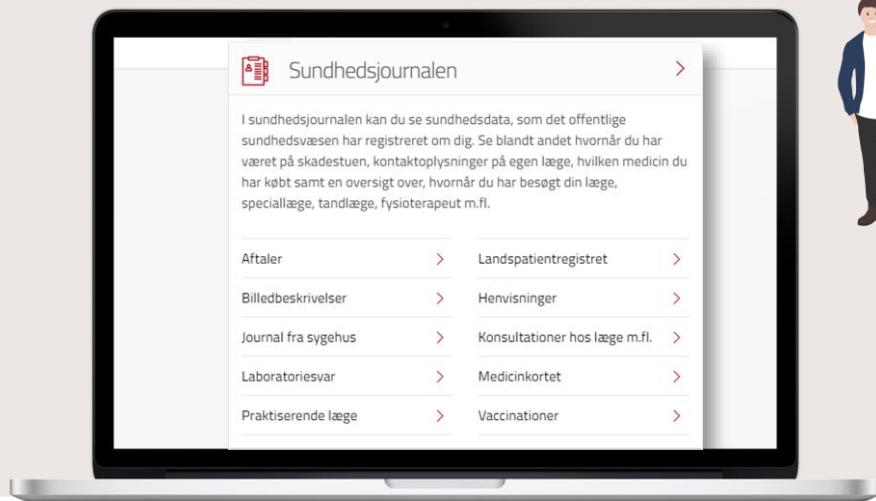


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Citizens – access to personal data and information



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The sundhed.dk User Panel

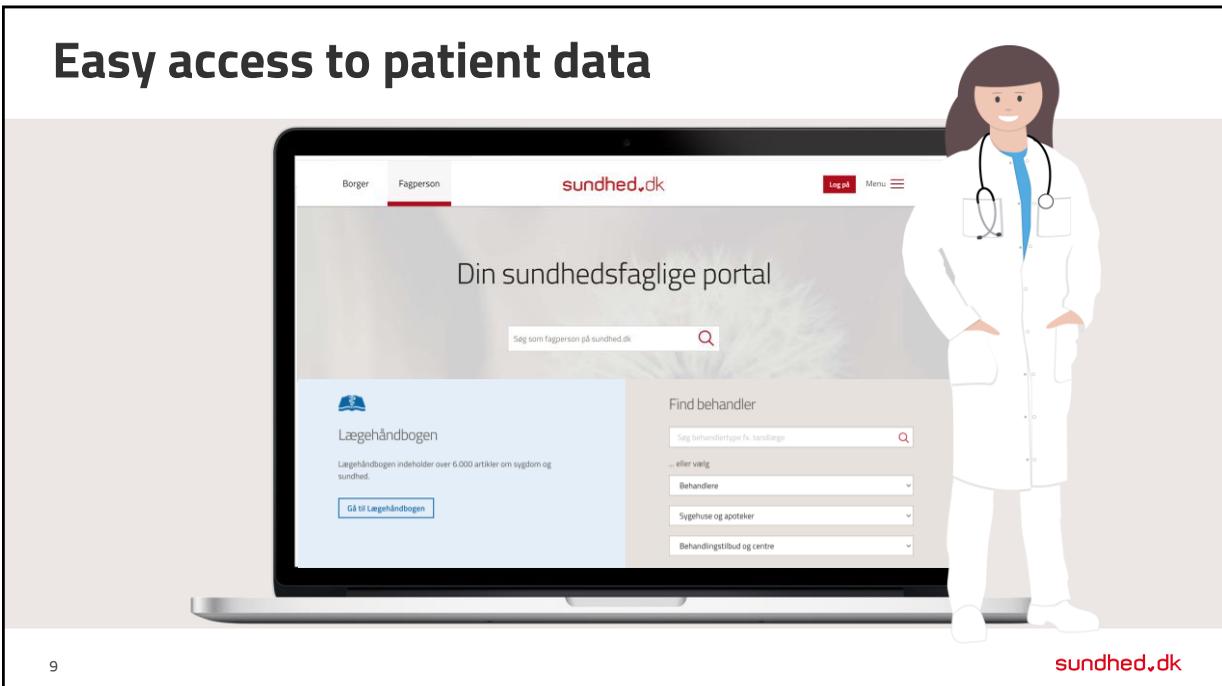


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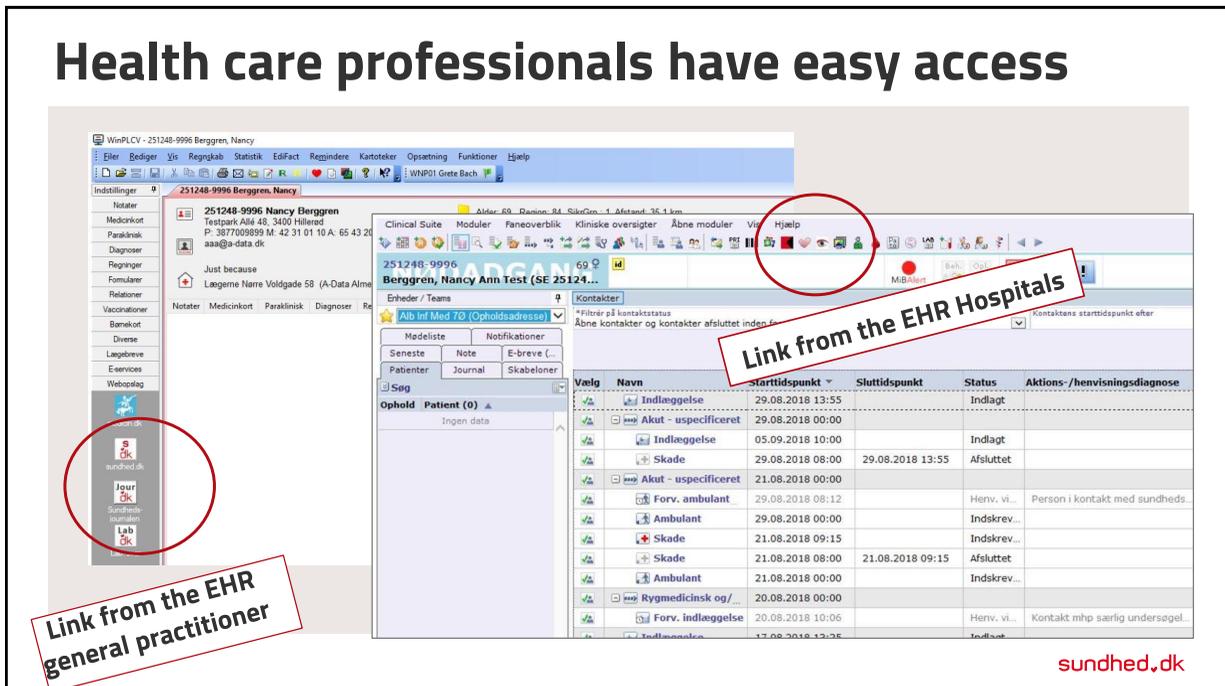
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Easy access to patient data



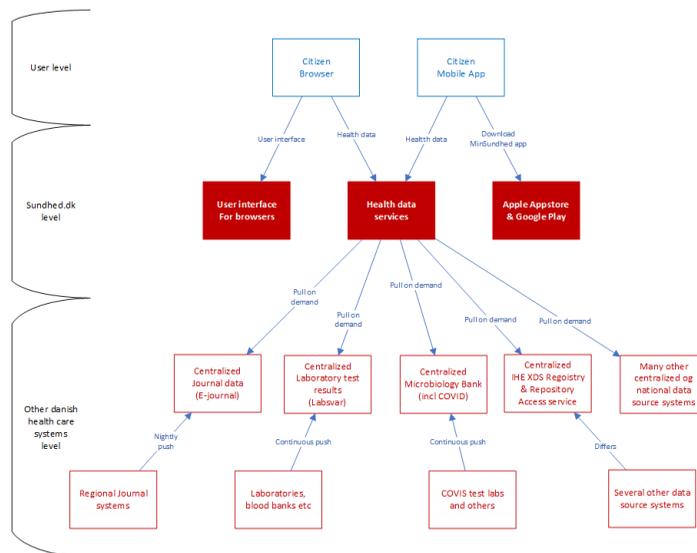
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Health care professionals have easy access



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The IT-infrastructure



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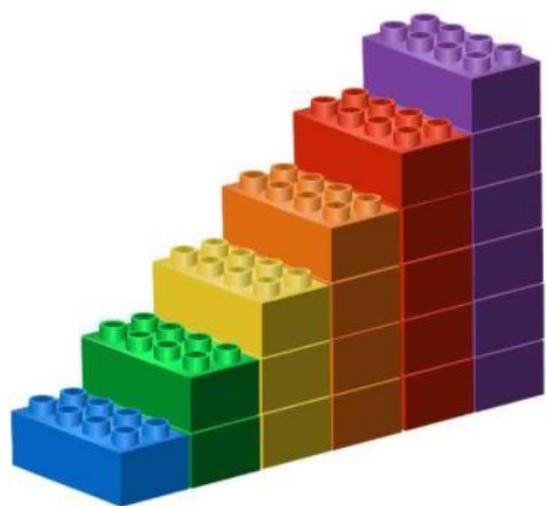
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Step-by-step approach for development

sundhed.dk is

- a result of a step-by-step approach
- not launched as a 'big bang'
- an integration platform
- not 'locked in' with one private it-supplier only



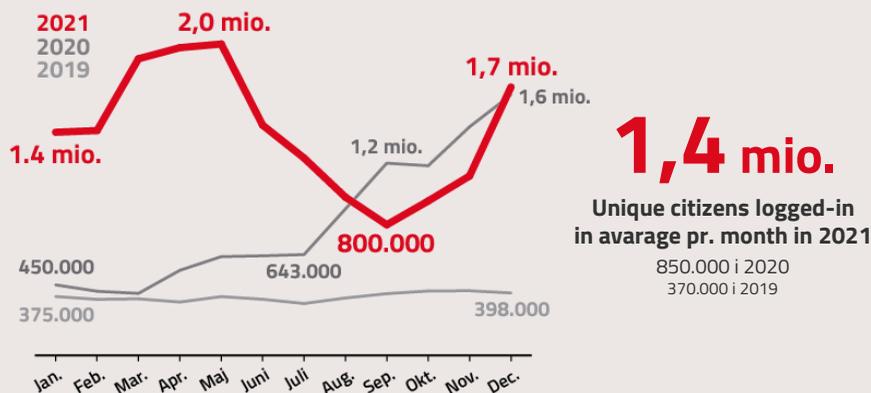
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Traffic at sundhed.dk in 2021

The number of unique citizens logged-in



Number of visits

225.000

Visits a day
172.000 i 2020
126.000 i 2019

6,9 mio.
Visits pr. month

5,2 mio. i 2020
3,8 mio. i 2019

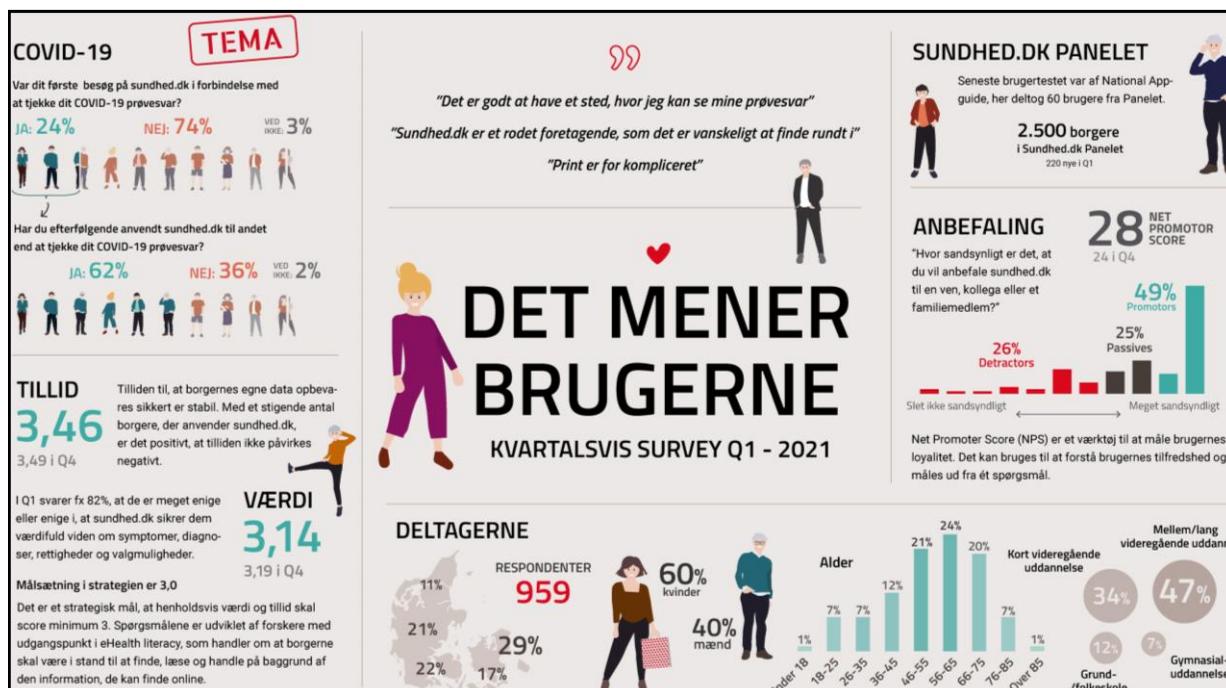
83 mio.
Visits pr. year

62 mio. i 2020
46 mio. i 2019

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Thank you for your time!

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